



City of Livonia COVID-19 Resources Guide

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IN CASE OF EMERGENCY, DIAL 9-1-1

CITY OF LIVONIA ESSENTIAL SERVICES CONTACT INFORMATION

- General City Line: (734) 466-2200
- 16th District Court: (734) 466-2500
- Livonia Police Department (non-emergency): (734) 466-2470
- Livonia Fire Department (non-emergency): (734) 466-2444
- Department of Public Works: (734) 466-2655
- Livonia Community Transit: (734) 466-2700
- Parks and Recreation: (734) 466-2900
- Housing: (248) 477-7086
- Assessor: (734) 466-2220
- Inspections: (734) 466-2580
- Water (734) 466-2278



COVID-19 HEALTH AND CLEANLINESS RESOURCES

[Think you may be sick because of COVID-19?](#)

Please contact a medical provider remotely to be evaluated.
Call the Michigan COVID-19 Hotline at 888-535-6136.
Call Beaumont's COVID-19 Hotline at 800-592-4784
[Use Beaumont's COVID-19 Online Risk Assessment Tool](#)

[Frequently Asked Questions about COVID-19 – Michigan Department of Health and Human Services](#)

[Tip Sheet for Older Individuals - Michigan Department of Health and Human Services](#)

[Disinfecting Your Home if Someone is Sick – Michigan Department of Health and Human Services](#)

[Guidance for Individuals Recovering from COVID-19 at Home - Michigan Department of Health and Human Services](#)

Disaster Distress Helpline - 1-800-985-5990 - U.S. Department of Health and Human Services

Livonia Public Schools Social Emotional Support (SES) Hotline
Parents, Guardians & Students can contact:

- Call (734) 744-2737 or (734) 744-2SES
- Email <mailto:mSES@livoniapublicschools.org>

[Stress-Reducing Techniques - Michigan Medicine](#)

[Anxiety Reducing Exercises - Michigan Medicine](#)

[Deep Breathing Techniques - Michigan Medicine](#)

[5 Tips to Help Caregivers Practice Self-Care - Michigan Medicine](#)

GENERAL RESOURCES

[Contact the United Way by dialing 211 for general help finding healthy lunches for your children, parenting groups, or utility assistance.](#)



[United Way - Legal Aid and Defender Association](#)

[The Senior Alliance Friendly Reassurance Phone Program](#) - (800) 815-1112

FOOD RESOURCES

[Livonia Food Pantries](#)

[YMCA Grab and Go Meals for Children and Young Adults](#)

[CARES in Farmington Hills](#)

[Meals on Wheels Sign Up Page](#)

[Curbside Food Service - Livonia Public Schools](#)

[Food Distribution Plan - Clarenceville School District](#)

[Gleaners' Community Distribution Sites](#)

[Grocery Delivery Services - Michigan Muslim Community Council - \(734\) 325-4134](#)

Grocery Stores and Other Businesses with Adjusted Hours for At-Risk Individuals or Essential Personnel

Walmart: 7 a.m. to 8:30 p.m.

Senior Day: Tuesdays 6 - 7 a.m. (March 24 to end of May)

Target: 8 a.m. to 9 p.m.

Senior Days: Tuesdays and Wednesdays 8 - 9 a.m.

Walgreens: 9 a.m. to 9 p.m.

Senior Day: Tuesdays 8 - 9 a.m.

24-hour drive thru remain unchanged

Meijer: 8 a.m. to 10 p.m.

Senior Days: Tuesdays and Thursdays 7 - 8 a.m.

Essential Workers Days: Mondays and Wednesdays 7 - 8 a.m.

Aldi: 9 a.m. to 6 p.m.

Busch's: 8 a.m. to 8 p.m.

Senior Days: Tuesday and Thursdays 7 - 8 a.m.



CVS: Hours unchanged
Senior Day: Wednesdays 9 - 10 a.m.

Whole Foods: 9 a.m. to 8 p.m.
Senior Day: Every day 8 - 9 a.m.

Larry's Foodland: 8 a.m. - 9 p.m.

Stan's Market: has not announced modified hours

Kroger: 7 a.m. to 9 p.m.
Senior Days: Mondays, Wednesdays and Fridays 7 - 8 a.m.

Dollar General: 8 a.m. to 8 p.m. or 10 p.m. (depending on the store)
Senior Day: Every day 8 - 9 a.m.

Trader Joe's: 9 a.m. to 7 p.m.
Senior Days: Every day 8 - 9 a.m.

Westborn Market: 8 a.m. to 7 p.m.
Senior Days: Mondays, Wednesdays and Fridays 7 - 8 a.m.

Joe's Produce and Gourmet Market: 9 a.m. to 8 p.m. (regular hours)

Value Center Market: 9 a.m. - 6 p.m.

Sam's Club: 9 a.m. to 6 p.m. (Monday - Saturday); 10 a.m. to 6 p.m. (Sunday)

Costco: 10 a.m. to 6:30 p.m. (Monday - Friday); 9:30 a.m. to 6 p.m. (Saturday)
10 a.m. to 6 p.m. (Sunday)
Senior/Physical Disabilities Day: Tuesdays and Thursdays 8 - 9 a.m.
Effective May 4: Monday through Friday 9 - 10 a.m.



EDUCATIONAL RESOURCES

[Helping Young Kids Through the Coronavirus Crisis - Michigan Medicine - Department of Psychiatry](#)

[How to Talk to Teens About the New Coronavirus - Harvard Medical School](#)

[Detroit Public Television Education Resources for In-Home Learning](#)

Joey the Kangaroo And her coping with covid plan
A very special coloring book for kids Written by Lindsey Atkins, LCSW
<https://documentcloud.adobe.com/link/track/?uri=urn%3Aaaid%3Ascde%3AUS%3A3c92b862-7125-4eab-9a7b-8ee2de30ce93&pageNum=1#pageNum=2>

Livonia Public Schools

- [Preschool and Young 5's](#)
- [Elementary](#)
- [Upper Elementary](#)
- [Middle School](#)
- [High School](#)
- [Post Secondary](#)

Clarenceville Public Schools

- [Resources for Home Learning](#) (All Grades)

EXERCISE AND RECREATION RESOURCES

[YMCA 360 Free On-Demand Exercise Videos](#)

[Planet Fitness "Home Work-Ins"](#)

[Resources to Maintain a Healthy Lifestyle Amidst COVID-19 Outbreak - American Heart Association](#)

[Family Well-Being Guide - Michigan Department of Health and Human Services](#)



EMPLOYEE AND SMALL BUSINESS RESOURCES

[COVID-19 Resources - Small Business Association of Michigan](#)

[Accessing Personal Protective Equipment Vendors -Pure Michigan Business Connection](#)

[Small Business Relief Program: Grants & Loans - Michigan Economic Development Corporation](#)

[Low Interest Disaster Loans to Help Businesses - U.S. Small Business Administration](#)

[Federal Disaster Loans for Businesses, Nonprofits, Homeowners, and Renters - U.S. Small Business Administration](#)

[Unemployment Insurance Agency - Michigan Department of Labor and Economic Opportunity](#)

[Employee Information on Rights During Public Health Emergencies - U.S. Department of Labor](#)

[Coronavirus Resources for Employers and Workers - Michigan Department of Health and Human Services](#)

[Detroit Regional Chamber of Commerce Coronavirus Resources Page](#)

Companies Hiring Now

[Westborn Market](#)

[Amazon](#)

[Busch's](#)

[Aldi](#)

[Costco](#)

[Kroger](#)

[Dollar Tree/Family Dollar](#)

[Dollar General](#)

[Domino's](#)

[Meijer](#)



[Walmart](#)
[Target](#)
[DoorDash](#)
[Grubhub](#)
[UberEats](#)
[Postmates](#)
[Shipt](#)
[Instacart](#)

VOLUNTEER OPPORTUNITIES

[United Way of Southeast Michigan COVID-19 Volunteer Needs](#)

[Gleaner's Food Bank](#) - (866) 453-2637

[American Red Cross](#) - (800) 733-2767 - Blood Donations Needed!

Support Meals on Wheels - [Donate](#) or [Volunteer](#)



FREQUENTLY ASKED QUESTIONS ABOUT LIVONIA 'S RESPONSE TO COVID-19

Q: What can I do to keep my family safe during the COVID-19 outbreak?

A: Practicing good personal hygiene and social distancing are the best efforts we can all make to limit the spread of coronavirus. Wash your hands for at least 20 seconds, use hand sanitizer, avoid large gatherings or crowds of people, and limit yourself to only essential errands.

Q: If a family member or I think we have been exposed to the virus or are exhibiting symptoms, what should we do?

A: Please call or contact a medical provider first to have your symptoms screened. At this time, not everyone's symptoms or medical history qualifies them for testing. Do not show up to a medical facility without first contacting a medical provider.

The State of Michigan is making an effort to expand the availability of COVID-19 testing. View their [map](#) of testing facilities near you.

Q: How will we find out more about COVID-19 cases in Livonia?

A: Visit our website (www.livoniacovid19.com) to view the daily situation report. The Wayne County Health Division oversees investigations into COVID-19 cases. They follow up with all individuals who may have been in contact with the patient and will release any locations a patient visited if they cannot fully account for all potential contacts.

Q: How long will City Hall and other buildings remain closed?



A: City Hall, the Kirksey Recreation Center, the Senior Center, libraries and 16th District Court will remain closed until at least May 28, at which time the potential for re-opening of each of these facilities will be considered.

Q: What does this City Hall closure mean?

A: City Hall is not open to the public. Residents and visitors will not be allowed entry without a prior appointment.

Q: I have city business to attend to - what do I do?

A: Do not go to City Hall. Please review our city website (www.Livonia.gov) in order to find updated information about certain tasks including water bills, birth and death certificates, and tax payments. Please refrain from visiting City Hall at this time. The red drop box located on the east side of City Hall is also available and can receive documents related to any city business.

Q: What does the reduction to essential city services mean?

A: Police protection, fire and advanced life support services, road, water and sewer maintenance have all been deemed critical and will continue. However, non-essential city services may see a delayed response, and we hope city residents will be patient as our on-site and remote staff works to serve you.

Q: Are our parks open?

A: YES - with some important exceptions. Playground equipment is closed. It is important that all park visitors abide by social distancing practices. Ice arenas are also closed through May 28. Golf courses are open. Golf cart use is limited to 1 per person, unless from the same household.

Q: What is the status of trash collection and recycling?

A: As of this time, these services are continuing as normal.



Q: I think I have witness ed price gouging at a store - what do I do?

A: Please call the hotline set up by the Michigan Attorney General's Office at (877) 765-8388.

Q: What is the status of the Meals on Wheels program?

Wayne County continues to operate the Meals on Wheels program in Livonia at this time, with meal delivery still taking place to residents.

Q: With schools closed, what options are available for students facing food shortages?

A: Both [Livonia Public Schools](#) and [Clarenceville School District](#) have developed food distribution plans for their students.

Q: What other resources exist for families facing a food shortage?

A: Contact the City of Livonia directly at (734) 466-2200.

Q: How can I support local restaurants and bars during their closure?

A: The Livonia Chamber of Commerce is doing a [great job of highlighting the various Livonia small businesses that are still providing or transitioning to provide carry-out and delivery services](#). Stay tuned to the Chamber's [Facebook](#) page for details.

Q: What is the status of our libraries?

A: Our libraries are closed, but the book drop-off is open at both libraries. Hoopla eBook checkouts have been increased to 10 per month. The library will also be adding a new platform for Audiobooks to the RB Digital Magazine platform. A moratorium on collecting fines is in effect during the closure.

Q: I want to help - what can I do?

A: Contact the City of Livonia directly at (734) 466-2200.

